Introduction to Safeguarding at Woodstock Surgery

At Woodstock Surgery, the health, safety, and well-being of every patient is our top priority. We expect all staff to share this commitment to safeguarding our patients. Safeguarding is a fundamental part of our practice, and we take it very seriously. Our team is trained to identify and respond to potential safeguarding concerns, whether they involve children, young people, or adults with care and support needs.

What is Safeguarding?

Safeguarding involves protecting individuals from abuse, neglect, and other forms of harm. It includes ensuring that our patients are safe from physical, emotional, or psychological harm, and that their rights are respected and protected.

How do we safeguard our patients?

Training and Awareness: All our staff undergo regular training in Child and Adult Safeguarding. They are trained to identify signs of harm or neglect and know how to report these concerns to the appropriate authorities.

Confidentiality and Information Sharing: We handle sensitive information with care and only share it with authorised agencies when necessary to protect our patients. We follow procedures laid down by the Oxfordshire Area Safeguarding Team.

Collaboration with Other Agencies: We work closely with local authorities, social services, and other healthcare providers to ensure comprehensive support for those at risk.

Patient Involvement: We listen to our patients, relatives, and carers, taking seriously what they tell us. We encourage patients and their families to report any concerns they may have about their safety or well-being

Procedures for Reporting Concerns: Staff are required to report concerns to the Practice Safeguarding Lead or directly to the local safeguarding team where appropriate. We ensure that all concerns are discussed with parents/carers of a child or the adult patient first, unless doing so may be contrary to an individual's welfare.

Our commitment to you

At Woodstock Surgery, we are dedicated to providing a safe and supportive environment for all our patients. We believe that everyone deserves to be treated with dignity and respect, and we strive to ensure that our services reflect this commitment. Our vision is built on the principles of person-centred care, personal responsibility, pride in our team, and passion for excellence.

Our Safeguarding Team

Safeguarding Lead: Dr Wing Cheung is our designated Safeguarding Lead, responsible for overseeing safeguarding activities and ensuring our practice meets all safeguarding standards.

Deputy Safeguarding Lead: Dr Duncan Becker supports Dr Cheung in this role, providing additional expertise and ensuring continuity in safeguarding efforts.

If you have any questions or concerns about safeguarding, please do not hesitate to contact us. We are always here to help.

What to do if you have concerns

If you are concerned about the safety of a child or an adult, or are concerned about the actions of a person working with children and vulnerable adults, you can email the practice at woodstock.admin@nhs.net or you can also reach out to local safeguarding authorities or national helplines for advice and assistance.

Links are provided below to Oxfordshire Child and Adult Safeguarding teams.

Report a concern about a child https://www.oscp.org.uk/

Report a concern about a vulnerable adult https://www.osab.co.uk/